

ICFL/LS/0081/2021-22

29 June 2021

BSE Limited	National Stock Exchange of India Limited
Listing Department, 1 st Floor,	Exchange Plaza, C-1, Block G,
P J Towers, Dalal Street, Fort,	Bandra Kurla Complex,
Mumbai - 400 001	Bandra (E), Mumbai – 400 051

Scrip Code: 541336

Symbol: INDOSTAR

Sub.: Disclosure pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations")

Dear Sir / Madam,

Pursuant to Regulation 30 of the Listing Regulations, we hereby inform that a call is scheduled with the following analyst / institutional investor(s):

Sr. No.	Particulars of Call	Date
1	Lucky Securities	29 June 2021
2	Baroda Asset Management	29 June 2021
3	MK Venture	29 June 2021

Please find attached the presentation to be discussed at the aforesaid meeting(s).

The presentation is also available on the website of the Company at <u>www.indostarcapital.com</u>.

Request you to kindly take the above on record and disseminate the same on your website.

Thanking you,

Yours faithfully,

For IndoStar Capital Finance Limited

Jitendra Bhati SVP – Compliance & Secretarial (Membership No. F8937)

Encl: as above



IndoStar Capital Finance Limited

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INDOSTAR CAPITAL FINANCE LIMITED

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Note : The figures for the previous period have been adjusted, wherever considered necessary to conform with the financial reporting requirements.

IndoStar: A secured retail lending franchise

- ✓ IndoStar was capitalized in 2011 by Everstone and commenced business with a focus on Corporate lending
- ✓ In 2017, IndoStar on-boarded R Sridhar (former CEO of Shriram Transport) to build out a secured retail lending franchise
- ✓ IndoStar got listed in May 2018 and has a networth of INR 37bn as of March 2021
- ✓ IndoStar has publicly announced its decision to exit Corporate lending business
- ✓ In May 2020, Brookfield completed a preferential investment of INR 12,250mn in IndoStar and is a promoter of the company
- ✓ Currently, IndoStar has one of the highest CAR of 34.6% amongst listed NBFCs and low D/E of 1.6x as of March 2021









Our Journey

Our Recent Past

- ✓ Corporate Lending : Profitable but de-focused line of business
- ✓ IndoStar Brookfield partnership
- ✓ Retailisation strategy on track

Present Situation

- ✓ Strong liquidity position and diversified funding profile
- ✓ Re-started retail disbursements and reached pre covid disbursement levels
- ✓ Stable collections performance
- ✓ Prudent cost management
- ✓ Strengthened management team
- ✓ Strengthened partnership with ICICI Bank with renegotiated commercials

Future : Next 5 years

✓ Key strategic initiatives





Our Recent Past : Last 3 years

- ✓ Corporate Lending : Profitable but de-focused line of business
- ✓ IndoStar Brookfield partnership
- ✓ Retailisation strategy on track



Corporate Lending AUM (INR mn)

- ✓ Reduced corporate lending significantly post ILFS crisis. Reduced book by more than 1/2 in the last 2 years.
- ✓ IndoStar has publicly announced its decision to exit Corporate lending business
- ✓ Corporate book has declined steadily from 88% of AUM in March 2017 to 22% currently and should be <10% by March 2022</p>



IndoStar Brookfield partnership





- ✓ Brookfield is a leading global alternative asset manager with AUM of USD 515bn+
- ✓ IndoStar is the first private equity deal by Brookfield in India in the financial services space
- ✓ Total transaction size of ~USD 296 mn. Primary investment into IndoStar of ~USD 162 mn
- ✓ Post the transaction, Brookfield holds a 50%+ stake in IndoStar and is a co-promoter along with Everstone
- ✓ Transaction is a massive endorsement of IndoStar's business model, management capability and future potential
- Capital infusion from Brookfield acted as a catalyst for incremental bank borrowings

Transaction Timelines: Current partnership is an outcome of over a year of close engagement with Brookfield







Post integration branch rationalisation on course









On roll employees only



Present Situation

- ✓ Re-started retail disbursements and reached pre covid disbursement levels
- ✓ Strong liquidity position and diversified funding profile
- ✓ Stable Asset Quality
- ✓ Stable Collections Performance
- ✓ Prudent cost management
- ✓ Strengthened Management Team
- ✓ Strengthened partnership with ICICI Bank with renegotiated commercials





Loan disbursements back on track; surpassed pre-covid levels

Stable asset quality ; Aggressive provisioning to build cushion











Particulars	INR mn
Cash and Bank Balance	1,184
Liquid Debt Mutual Funds	12,764
Term Deposits with Banks	1,644
Undrawn funding Lines	1,740
Total	17,331

Incremental funds raised INR 6,769 mn since
April 2021 at a lower rate bringing down the
overall interest expense

Particulars	Apr-21	May-21	Jun-21	Q2FY22	Q3FY22	Q4FY22
Opening Cash and Equivalents*	17,331	15,970	15,392	9,953	8,867	6,431
Loan repayments inflows (Principal)	762	808	729	2,578	3,485	3,678
Total Inflow	18,093	16,778	16,121	12,531	12,352	10,109
Liabilities repayments (Principal)						
Commercial Paper			1,250			
NCDs	1,310	400	1,750	948	3,150	2,900
Term Loans & Others	813	986	3,168	2,716	2,771	2,380
Total Outflow	2,123	1,386	6,168	3,664	5,921	5,280
Opening Cash and Equivalents	15,970	15,392	9,953	8,867	6,431	4,829

* Opening Cash & Equivalents

Diversified Funding Profile





Incremental Funding Mobilized

Particulars (INR mn)	Q1FY21	Q2FY21	Q3FY21	Q4FY21
Banks	4,546	-	4,250	1,500
Markets	2,750	3,000	1,500	-
Assignments	-	-	919	774
Others (ICD)	-	23	38	-
Total	7,296	3,023	6,707	2,274



Strong Credit Ratings

Borrowing Type	Rating Firm	Ratings
Term Loans	CRISIL/ INDIA RATINGS / CARE*	AA (-)
Redeemable NCDs	CRISIL/INDIA RATINGS / CARE*	AA ()
CPs	CRISIL / CARE* / ICRA	A1 (+)

* CARE Ratings not applicable for HFC

Collections trending well



Month	Retail				
Wonth	Billing	Total Collections	%		
Jan-20	2,267	2,350	103.60		
Feb-20	2,122	2,209	104.10		
Mar-20	2,232	1,462	65.50		
Apr-20	2,130	154	7.20		
May-20	2,134	389	18.30		
Jun-20	2,219	1,023	46.10		
Jul-20	2,234	1,450	64.90		
Aug-20	2,211	1,565	70.80		
Sep-20	2,182	2,008	92.00		
Oct-20	2,153	2,148	99.80		
Nov-20	2,092	2,382	113.90		
Dec-20	2,050	2,810	137.10		
Jan-21	1,985	1,867	94.10		
Feb-21	2,011	2,191	108.90		
Mar-21	1,997	2,742	137.30		

Average billing collections from October 2020 to March 2021 have been 115%

- ✓ Froze new recruitments
- ✓ Eliminated superfluous positions
- ✓ Branch rationalisation
- ✓ Renegotiated rentals and reduced the size of the branches
- ✓ Digitisation to interact with customers which should over time bring significant reduction in opex
 - > Already, most of our collections and credit processes are through the digital mode
 - Sourcing, customer evaluation, documentation being digitized
 - > This digitization will help us reduce the operating expenses as well as enhance productivity



Strengthened Management Team

INDOSTAR

Deep Jaggi Chief Business Officer (CBO)

- ✓ 25+ years of experience in sales & marketing, business & product development in bluechip financial services cos such as HDB Financial Services and Cholamandalam
- ✓ Last role as Head Asset
 Finance, HDB Financial
 Services
- ✓ New position created to bring focus on expected rapid growth of IndoStar's retail businesses as well as to plan for CEO succession

Jaya Janardanan Chief Operating Officer (COO)

- 20+ years of work experience in operations across multiple banks & NBFCs such as ICICI Bank, Ujjivan SFB and Dhanalaxmi Bank
- ✓ Last role as COO of Ujjivan SFB
- ✓ Responsible for strengthening IndoStar's operations, technology, compliance and regulatory operations

Ravi Kumar Business Head – Asset Finance

- ✓ 20+ years of experience in financial services
- ✓ Previously worked with Cholamandalam Investment & Finance Co. since 2002
- Qualified Cost Accountant from Institute of Cost Accountants of India and also an Associated member, he has done Leadership Programme from IIM Bangalore

Arvind Uppal Head, Collections

- ✓ 18+ years of experience in credit and collections domain across banks and NBFC
- Last role was as digital collections head with Aditya Birla Finance Ltd. Had also previously worked with Cholamandalam Investment & Finance Co for over 11 years handling collections for vehicles portfolio









Future: Next 5 years



Key strategic initiatives

- Digitization
- Product Extension
- Smart Branch Expansion







Used Tractor and Construction Eq in asset finance

Small ticket LAP in housing finance





Ramping up the Digital deliveries for scale, growth and cost effectiveness





2.Efficiency, cost and being compliant



13 Processes to be under RPA by Q3-2021

5.Digital Vendor app

3.Servicing- Bot enabled call centre

 Welcome calling
 Pre EMI and bounced EMI calling
 Chat bot –query resolution
 IVR- BOT responsive

- 5. Bitly link sms for
- payments

6.Virtual Account for an automated Recon – Partnered with Indusind Bank





Digital onboarding for 20k Vendor with fully automated payouts



Key objectives / initiatives – Tractor, CE and PV

- ✓ Used tractor (~20%) and Used const. eq. (~18%) portfolios are attractive from a yield perspective
- ✓ Attractive from securitization perspective as well due to classification under PSL
- ✓ IndoStar's targeted disbursement mix would be 75% used CV and balance (25%) would be new CV, used

PV, tractors etc

³ Smart branch model to drive scale-up and unit economics



FY 22 Outlook



- ✓ Substantial growth capital to pursue calibrated growth
- ✓ Strong ALM
- ✓ Focus on high yield Used CV & affordable housing
- ✓ Hub and Spoke Smart branch expansion deeper penetration in Tier 2/3 cities
- ✓ Digitisation to help improve TAT and customer service
- ✓ Expanding Product/ Geography/ Customer segments
- ✓ Scrappage Policy will add to the tailwinds



Annexure

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Well poised to capitalize on the large near-term opportunity to increase market share

✓ Industry

- ✓ Significant & accelerated consolidation in NBFC's driven by continued pressure on liabilities
- ✓ Likely bipolar world some players will have access to liabilities and some will not
- ✓ Most NBFCs to focus on ALM & collections with high degree of freeze in near term disbursements
- Auto sector has been witnessing slowdown since past two years and the outbreak of pandemic has intensified the situation. Post Sep' 20 with economy picking up; sales picked up in most categories but volumes still remains lower than FY18/19 industry volumes

✓ Interest rates & Spreads

- ✓ Interest rates likely to further reduce
- ✓ Interest rate reduction particularly beneficial for fixed rate lending books such as CV Finance

Industry

✓ Challenges

- ✓ Significant contraction expected in demand for new commercial vehicles HCVs as well as LCVs
- Industrial goods, fleet operators impacted significantly
- ✓ Steady improvement underway as vehicles have started plying from May/June

✓ Silver Linings

- ✓ Used Vehicle finance expected to remain steady, given significant slump in new CVs
- ✓ Agri sector likely to prosper given limited Covid spread, good monsoons and a likely bumper Rabi crop
- ✓ Government credit guarantee scheme likely to assist part of our customer base

IndoStar

- ✓ Our exposure primarily to Used Vehicle finance, with ~3/4th of customers in rural areas
- ✓ Used CV financing is ~75% of IndoStar's CV AUM. Exposure to fleet operators is in single digits

Opportunity

- ✓ Government scrappage policy could create a INR 1 trillion lending market opportunity
- ✓ Attractive opportunity to give short term working capital loans to existing customers
- ✓ Well positioned to tap the rural boom given large rural footprint and experienced work force

Industry trend - CV

- INDOSTAR
- ✓ CV sales declined by 45% over the period FY19 to FY21; this was primarily due to Covid-19 pandemic induced lockdowns impacting movement of goods
- ✓ With an expected rebound in economy and resultant capex cycle, construction, mining and manufacturing segments are expected to grow healthy in medium term
- ✓ Supported by an economic revival, CV sales are expected to grow by a CAGR of 8.7% uptil FY25
- Replacement demand too is expected to be positive in FY22 as some replacement sales expected in FY21 would have got postponed; scrappage policy will act as a major growth tailwind for used CV industry



Strong Industry Potential – Commercial Vehicles



CV Industry

- ✓ Overall CV industry market size is pegged at around INR 5.6 trillion; nearly ~31% is in the 5-10 years age segment (INR 1.7 tn segment)
- Used CV financing space is under penetrated with ~55-60% market with private financiers and money lenders charging high interest rates

Growth Drivers

- ✓ Freight capacity expected to grow at 1.25x GDP growth going forward
- Stringent traffic regulations in major cities & stricter emission norms and legislative pressure on banning trucks > 15 years to trigger replacement demand



Source: Industry sources

Indostar to benefit from exponential growth for cargo LCV's with increased penetration into rural areas by its network expansion

Back to growth, after due patience during Covid

- ✓ Q4FY21 disbursements are ~91% of peak in Q4FY19 and nearing pre COVID levels
- ✓ Target mix of 75% Used CV loans and balance new CV, used PV, tractors etc
- ✓ Additional 10% to be targeted through new, high yield products such as Used CE and tractors



High yield, high ROA business

- ✓ High yields driven by higher mix of used CV business; Used CV yields are ~17%, 4% higher than new
- ✓ Scope for significant improvement in cost/income ratio with scale-up in disbursements
- ✓ Asset quality largely in check despite tough macro environment for CV industry in last 3 years



* On daily average basis



Industry

- Challenges
 - Significant cash flow impact on cash salaried and self employed borrowers in "non essential" small businesses
 - Subdued construction activity and weak home loan disbursements for next few quarters
- Silver Linings
 - Continued policy support for affordable housing from the Govt. CLSS, PMAY & more

IndoStar

- LTV at origination is at 60% providing strong cushion against unfavorable property price movements
- The aim of new model is to have more decentralized operations increasing the efficiency of the branches.
- Local language operations is plus for the branches

Opportunity

- IndoStar is well poised to step up on the growth given large focus on relatively unaffected Tier II & III markets
- Focus on 6 states: AP, Tel, TN, Mah, Guj and Raj
- To go deep in TN, AP & Telangana due to low delinquency in the markets & meaningful self construction opportunity
- Will target key districts in Maharashtra, Gujarat and Rajasthan which are growth centres for the future

Affordable Housing: Size of opportunity







- ✓ At an inflection point with availability of capital, pipeline of new branches and strong team
- ✓ Touched lifetime peak disbursements in Mar'21 at ~INR 490mn
- ✓ Added small ticket LAP product





Housing : Pristine asset quality with high growth potential

- ✓ Attractive yields at ~14% due to focus on NTC customers, self construction and Tier 2/3 cities
- ✓ Avg. GNPAs of <1% resulting in attractive ROAs
- ✓ Further improvement possible in unit economics with higher leverage and lower cost of funds



* On daily average basis

Industry

- ✓ Challenges
 - ✓ Significant impact due to supply chain disruptions coupled with demand moderation
 - ✓ Higher ticket size loans particularly with Lease Rental Discounting (LRD) to face pressure
- ✓ Silver Linings
 - ✓ Significant push from the Govt. to revive the SME sector through the USD 40 billion credit guarantee package and multiple other announcements

IndoStar

- ✓ Significantly diversified loan book across 180+ sectors. Top 10 sub-sectors contribute <20% of SME book
 - ✓ Based on customer surveys, we believe ~2/3rd of sub sectors we lend to, are beneficiaries of recent Govt. schemes
- ✓ Almost 65% of AUM is securitized and over 90% is under SARFASEI coverage
- ✓ 70% of the LAP market is concentrated in top 10 cities
- Indostar is present in Mumbai, Delhi, Bangalore, Chennai, Hyderabad, Pune, Ahmedabad, Surat, Jaipur and Indore.
 Coimbatore branch launched in FY 21-22

Opportunity

✓ Opportunity to extend risk-free credit to existing SME customers under the Govt. credit guarantee scheme

✓ We have ramped up disbursements in SME after observing customer behavior during COVID



SME Finance – Quarterly Disbursement Trend (INR mn)



✓ High quality origination and underwriting as demonstrated by cumulative assignment/DA of more than INR 6,000mn thus far

 \checkmark Discipline on LTV has held us in good stead

Key performar	Key performance indicators			
	FY19	FY20	FY21	
Revenue from Operations*	12.6%	14.3%	13.4%	
Net Interest Income*	6.0%	6.4%	6.4%	
Operating Expenses*	1.6%	2.0%	1.9%	
Cost / Income	26.5%	31.5%	30.0%	
Pre-provision Operating Profit	4.4%	4.4%	4.5%	
Credit Costs	0.9%	2.1%	2.6%	
GNPA	3.1%	1.8%	2.6%	
NNPA	2.1%	1.4%	1.7%	
ROA	2.3%	1.7%	1.4%	
Leverage	3.7x	3.4x	2.7x	
ROAE	8.4%	5.8%	3.9%	

* On daily average basis

Entrepreneurial Leadership Team with Strong Sponsor Backing

- ✓ Several years of experience and in-depth understanding of the specific industry and geographic regions
- ✓ Separate business & credit heads for each vertical
- ✓ Strong alignment through large ESOP program



& CEO





- Deep Jaggi **Chief Business** Officer
- 20+ years of experience across Asset Finance and other retail businesses
- Previously worked with HDB, Cholamandalam Finance & Apollo Tyres



Amol Joshi CFO

20 years of

experience in

Underwriting,

Collections, Risk

20+ years of leadership experience across all areas of finance in Banks and NBFCs

INDOSTAR

Previously worked with Citicorp, Standard Chartered Bank, Amex and L&T Financial Services



Jaya Janardanan COO

- More than 25 years of experience with banks and financial institutions
- Previously worked with Ujjivan Small Finance Bank. Aditya Birla Payment Bank, Bank Of America. JP Morgan and ICICI Bank



Mohit Mairal Chief Risk Officer

- Management and Sales in banking and financial services sector
 - Previously worked with ICICI Bank, HDFC Bank, GE Capital, IIFL





Strong & Distinguished Board



- ✓ 14 committees composed of independent and non-independent directors and also employees
- ✓ Distinct and delineated responsibilities to ensure good corporate governance
- ✓ Strong capital sponsorship also providing access to best industry practices and international corporate governance standards

	Name	Designation	Description
	Pabby Darikh	Chairman & Non-Executive	Director since 2011
	Bobby Parikh	Independent Director	Several years of experience in finance
	R.Sridhar	Executive Vice Chairman & CEO	30+ years of experience in financial services industry
	R.Shuhar	Executive vice Chairman & CEO	Previously associated with various entities forming part of the Shriram group
<u></u>			 Director since 2010; Partner at Everstone Capital
	Dhanpal Jhaveri	Non-Executive Director	Experience in investing, corporate strategy, mergers and acquisitions and investment banking
			Previously worked with Vedanta Group, ICICI Securities, KPMG India
	Vibhor Talreja	Non-Executive Director	Managing Director at Everstone Capital since 2019
			Previously worked at Temasek India, JM Morgan Stanley and Tata Administrative Services
	Aditya Joshi Non-Executive	Non-Executive Director	Managing Director at Brookfield Private Equity Group and heads the private equity business for Brookfield in India
			Previously worked with Apax Partners, The Blackstone Group and JM Morgan Stanley
9	Munish Dayal	Non-Executive Director	Managing Director at Brookfield Asset Management India and has over three decades of experience in financial services.
			Before joining Brookfield, was Senior Operating Partner at Baring Private Equity Partners India Limited
	Hemant Kaul Non-Executive Independent Director	Several years of experience in the fields of banking and insurance	
		•	Previously worked with Axis Bank and Bajaj Allianz General Insurance
	Naina Krishna Murthy	Non-Executive Independent	She has more than two decades of experience in the legal sector
		Director	■Founder of India law firm K Law

1. 14 committees include Audit Committee, Nomination and Remuneration Committee, Stakeholders Relationship Committee, Corporate Social Responsibility Committee, Asset Liability Management Committee, Risk Management Committee, Credit Committee, Management Committee, Corporate Lending Committee, Retail Lending Committee, IT Strategy Committee, Grievance Redressal Committee, Banking Committee and Debenture Committee

Independent Directors 41

Shareholding Pattern





Excluding CCPS

^ includes ECP II & ECP III ESOP is 4.37% of diluted shares capital (excluding CCPS) Source – NSE, Company data

For Further Queries





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